



June 21, 2012

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, D.C. 20554

Ms. Karen Majcher  
Vice President, High Cost and Low Income Division  
Universal Service Administrative Company  
2000 L Street, NW, Suite 200  
Washington, D.C. 20036

Re: WC Docket No. 10-90, Annual §54.313 Report of High-Cost Recipient

Dear Mss. Dortch and Majcher:

Enclosed please find the Annual Reporting Requirements of Mark Twain Rural Telephone Company, Study Area Code 421914, pursuant to 47 C.F.R. §54.313(a)(2)-(6).

Please direct any questions regarding this filing to Jim Lyon at

Phone: 660-423-5211  
Email: [jlyon@marktwain.net](mailto:jlyon@marktwain.net)

Respectfully Submitted,

William Rohde  
Executive Vice President & General Manager  
Mark Twain Rural Telephone Company

Enclosure

**Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)**

**WC Docket No. 10-90**

§ 54.313(a)(2) – Outage reporting

  X   My company was not required to collect this information in 2011.

       My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

  X   My company was not required to collect this information in 2011.

       My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

  X   My company was not required to collect this information in 2011.

       My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Mark Twain Rural Telephone Company	Missouri	421914

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,



Date:

June 18, 2012

[Signature of Corporate Officer]

**William Rohde**

[Printed Name of Corporate Officer]

**Executive V.P. & G.M.**

[Title of Corporate Officer]

Carrier's Name Mark Twain Rural Telephone Company

Carrier's Address P.O. Box 68, Hurdland, MO 63547

Carrier's Telephone Number (660) 423-5211